

ORDER FOR A MDCC BROADBAND CABLE CONNECTION

New order

Change order

Preferred Date

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1. Customer No.

(if known) _____

2. Customer (billing address)

Ms. Mr. Family

Family name/Company

First name

Street, Street no. / P.O. Box

ZIP code Location

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Date of Birth

Fixed Line Number

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Mobile Phone Number

E-Mail Address

I hereby agree that mails from the MDCC on the contracts concluded below can be sent to the e-mail address provided by me. This consent can be revoked by me at any time. If agreed, tick the box.

3. Connection point (if not identical with point 2.)

Name, first name/Company

Street, Street no. / P.O.

ZIP code Location

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4. Type of connection

MDCC BROADBAND CABLE CONNECTION

I herewith order a **MDCC Broadband Cable Connection** (Radio and TV Broadcasters)

I would also like to order:

MDCC-Digital TV

- MDCC-HD Basic
- MDCC-HD Deluxe*
- MDCC-HD Deluxe Plus*
- MDCC International*

.....
packages MDCC International: see document „List of channels/Pricelist“

Purchase

- CI+ Module
(Decoding TV channels)

Additional SmartCard*

Paper invoice

Rental

- HD Receiver

*Prerequisite is MDCC-HD Basic. Additional Costs as of „List of channels/Pricelist“

5. Hardware (if available)

Hardware number

SmartCard number

I herewith confirm the receipt of the above hardware and/or SmartCard. Date, signature of customer specified under 2.

X

6. SEPA Lastschriftmandat

Creditor Identification No.: DE15MDC0000096699

Mandate reference: will be sent separately

I authorise MDCC Magdeburg-City-Com GmbH to debit due payments from my account with a direct debit. At the same time, I instruct my bank to honour the debits drawn by MDCC Magdeburg City-Com GmbH from my account.

Note: I can request that the amount debited be refunded within 8 weeks, beginning with the debit date. The conditions agreed upon with my bank shall apply.

Name/first name of account holder (if not identical with 2.)

Address of account holder (if not identical with 2.)

IBAN

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Bank

Date, signature (account holder)

X

7. Method of Payment

- At the beginning of a calendar quarter
- monthly (only for connection to MDCC Digital TV or additionally a MDCC telephone and/or internet connection)

8. Data protection

I agree that MDCC processes and uses telephony and / or Internet inventory data for advertising purposes. This consent can be revoked by me at any time. If agreed, tick the box.

9. Signature/Right of Withdrawal

1. I confirm the above order in accordance with the price list, the performance descriptions and the general business conditions (AGB) of MDCC. The price valid at the time of awarding the contract is valid for the overall running time of the contract. The AGB for MDCC Broadband Cable Connection and MDCC Digital TV can be inspected by the client at any time in the offices of MDCC, Weitingstraße 22, 39104 Magdeburg and on the Internet at www.mdcc.de.

2. Right of withdrawal
You have the right to withdraw from this contract within two weeks without indicating any reasons. The right of revocation amounts to two weeks (fourteen days) from the day of the conclusion of the contract.

To exercise your right of revocation you must inform us, more precisely, the company MDCC Magdeburg-City-Com GmbH, Weitingstraße 22, 39104 Magdeburg, fax: 0391/587 40 01, e-mail: service@mdcc.de by means of an unequivocal explanation (for example, by a letter, sent by mail, fax, or E-Mail) about your decision to withdraw from this contract. We would be pleased to forward you a model revocation form on request. You can also retrieve the model revocation form from the website of MDCC in the form center under www.mdcc.de. To observe the revocation period, it is sufficient to send the communication about the right of withdrawal before the period of revocation expires.

Date, signature of the customer specified under 2.

X

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(if known) _____

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Street, Street no. / P.O. Box _____

ZIP code	Location	Unit no.
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 - MDCC-HD Deluxe Plus*
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.....
packages MDCC International: see document „List of channels/Pricelist“

- | | |
|--|--------------------------------------|
| Purchase | Rental |
| <input type="checkbox"/> CI+ Module (Decoding TV channels) | <input type="checkbox"/> HD Receiver |

 Additional SmartCard*

 Paper invoice

*Prerequisite is MDCC-HD Basic. Additional Costs as of „List of channels/Pricelist“

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Date, signature of the customer specified under 2.

MDCC Magdeburg-City-Com GmbH, Weitlingstraße 22, 39104 Magdeburg, local court Stendal HRB (register of companies) No. 110440 phone: 0391/587 4444, fax: 0391/587 4001 07/2021

PRICE LIST MDCC BROADBAND CABLE CONNECTION / DIGITAL TV

CHARGES BROADBAND CABLE CONNECTION

Provision of signal	11,00 EUR* per month
Installation costs cable connection	35,00 EUR
Activation after cable connection was blocked	35,00 EUR each
Express activation of cable connection	70,00 EUR each
Relocation flat rate for existing MDCC TV contract	15,00 EUR each

CHARGES DIGITAL TV

Deposit Receiver	25,00 EUR one-time payment
Provision of a further MDCC SmartCard ¹	1,99 EUR per month
Activation after blocking (Receiver or SmartCard)	35,00 EUR each
Resetting PIN	5,00 EUR each
Replacement of SD Receiver	70,00 EUR
Replacement of HD Receiver	120,00 EUR
Replacement of HD Hard Drive Receiver	240,00 EUR
Replacement of Humax Hard Drive	120,00 EUR
Replacement Accessoires (remote control/connector cable, e.g. HDMI cable)	10,00 EUR each

FEES

Charge per returned debit note	<i>Any amounts collected by the financial institutions from MDCC will be passed on.</i>
reminder for payment	2,50 EUR
Paper invoice (each invoice additionally sent by mail)	1,00 EUR each
Programming TV or Video Recorder and/or Digital Receiver	60,00 EUR per started hour 15,00 EUR each further 1/4 hour
Detection and elimination of interference	
caused by customer during normal business hours According to time + material	45,00 EUR per started hour
caused by customer outside normal business hours According to time + material	95,00 EUR per started hour
provider related outside normal business hours According to time + material	20,00 EUR per started hour
additional journey (additional, wasted journey in spite of arranged appointment)	25,00 EUR each journey

* The price can amount to 13.99 EUR/month at some locations.

¹ Activation of MDCC-HD Basic takes place. A maximum of 2 further SmartCards (NDS/Conax) is possible per contract.
All prices include VAT

as of: 01.07.2021